

## **REFUND POLICY**

We offer a full refund if the services have not yet been provided or if there are significant issues that prevent us from providing the services. To apply for a refund a customer is required to submit a request in writing within 7 days of payment being processed.

Once the services have been provided, refunds will be considered on a case-by-case basis. Any work already completed will be billed accordingly.

Cancellation Policy:

Clients can cancel services at any time, but they may be billed for the work completed up to the point of cancellation.

Revision Policy:

We offer a certain number of revisions based on the package purchased. Additional revisions may be subject to extra charges.

Delivery Policy:

We aim to deliver services within the agreed-upon timeframe. Delays may occur due to unforeseen circumstances, but we will communicate any delays and work to provide the services as soon as possible.

Customer Satisfaction:

Our goal is to ensure customer satisfaction. If you are not satisfied with the services provided, please contact us, and we will work to address your concerns.

Contact Us:

If you have any questions or concerns about our refund policy, please contact us at [billossom@outlook.com](mailto:billossom@outlook.com) or call us at +1 (307) 201-0675

Please note that this policy is subject to change without prior notice.